IN THE MATTER OF THE

\* BEFORE THE MARYLAND

\* MARYLAND INSURANCE

\* INSURANCE COMMISSIONER

\* OF THE MARYLAND

\* INSURANCE COMMISSIONER

\* CASE NO.: MIA-2017-009

ERIC MARK STEVENSON

\* Fraud Division File No.: R-2018-2493A

Ft. Washington, Maryland 20744

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# **ORDER**

This Order is entered by the Maryland Insurance Administration ("MIA") against Eric Mark Stevenson ("Respondent") pursuant to §§ 2-108, 2-201, 2-204 and 2-405 of the Insurance Article, Md. Code Ann. (2017 Repl. Vol. & Supp.)("Insurance Article").

### I. Facts

- 1. On January 19, 2018, Respondent applied for \$100,000.00 life insurance policy with The Northwestern Mutual Life Insurance Company ("Northwestern"), an authorized insurer. During the application process Respondent answered "No" to the following questions:
  - (1) Section 14, question L

In the past 5 years, have you pled guilty, pled no contest, or been convicted of reckless driving, driving while impaired or intoxicated, or any other moving violation; had your license suspended or revoked; or been involved in any accident in which you were found to be at fault? If "Yes," provide details below.

(2) Section 14, question M

Have you ever pled guilty, pled no contest, or been convicted of any felony or misdemeanor, or do you have any charges pending? If "Yes," provide details below.

2. Respondent signed the life insurance application immediately after the following fraud warning:

Any person who knowingly presents a false statement in an application for insurance may be guilty of a criminal offense and subject to penalties under state law.

3. On February 1, 2018, as part of the application process, Respondent was required to complete a medical history questionnaire. He answered, "No" to the following question:

Section 4, question C

In the last 10 years, have you used marijuana, cocaine, heroin, methamphetamine, hallucinogens, or any other illegal drug or substance?

4. Respondent signed the medical history questionnaire immediately after the following attestation:

I have reviewed my answers and statements in this application and declare that they are correctly recorded, complete, and true to the best of my knowledge and belief.

- 5. On the same day, Respondent submitted to a requisite paramedical examination to determine his insurability. As part of the examination, Respondent submitted a saliva specimen for analysis by a certified drug testing facility used by Northwestern.
- 6. On February 9, 2018, Clinical Reference Laboratory ("CRL") notified Northwestern that Respondent's saliva specimen tested positive for cocaine metabolites.
  - 7. Prior to reporting the test results to Northwestern, CRL verified the following:
    - 1. The Notice/Consent and Chain of Custody on Consent Form was signed by the applicant.
    - 2. The Chain of Custody Form was signed by the examiner.
    - 3. The Security Seal was intact.
    - 4. The information on the saliva specimen matched that on the consent form.
    - 5. The Security Seal was signed by the applicant.
- 8. In his February 9, 2018, letter the Vice President of Laboratory Operations for CRL stated,

"The testing protocol included initial screening of the sample using an approved immunoassay and confirmation by Liquid Chromatography-Mass Spectroscopy (LC/MS/MS)."

- 9. On February 19, 2018, Northwestern sent Respondent a letter declining his application for a life insurance policy because of the cocaine detected in his saliva test.
  - 10. Section 27-802(a)(1) of the Maryland Insurance Article states:

An authorized insurer, its employees, fund producers, insurance producers, ... who in good faith has cause to believe that insurance fraud has been or is being committed shall report the suspected insurance fraud in writing to the Commissioner, the Fraud Division, or the appropriate federal, State, or local law enforcement authorities.

Northwestern Mutual, having a good faith belief that Respondent committed insurance fraud, referred the matter to the MIA, Fraud Division.

- 11. In the course of its investigation, the MIA contacted Northwestern and confirmed its handling of the Respondent's insurance application.
- 12. On June 17, 2018, an MIA investigator spoke to the manager of paramedical examiner who conducted an in-person interview of Respondent. He advised that she asked Respondent each question on the medical history questionnaire and recorded his answers. Respondent answered, "No" to the question, regarding his cocaine use; he reviewed his responses and signed the questionnaire. The paramedical examiner collected, packaged, and mailed Respondent's saliva specimen to CRL for analysis.
- 13. On June 14, 2018, an MIA investigator interviewed the Northwestern insurance producer who processed Respondent's life insurance application. He confirmed that after his in-person meeting with Respondent on January 19, 2018, Respondent has not contacted him to amend or change any information in his application.
- 14. On June 25, 2018, an MIA investigator obtained a certified copy of Respondent's Maryland driving record and confirmed that his license had been suspended on July 27, 2015, and September 27, 2016, for child support non-compliance. Additionally, on December 7, 2016,

Respondent pled guilty to exceeding maximum speed limit by 10 MPH, contrary to his answer in section 14 question "L," which specifically asked:

In the past 5 years, have you pled guilty, pled no contest, or been convicted of reckless driving, driving while impaired or intoxicated, or any other moving violation; had your license suspended or revoked; or been involved in any accident in which you were found to be at fault? If "Yes," provide details below.

15. On June 13, 2018, an MIA Investigator interviewed Respondent who advised, the weekend prior to submitting the saliva specimen he attended a party, and ingested "edibles," which may have been tainted with cocaine. Further, Respondent stated that the test results may have been affected by his consumption of weight loss supplements.

## II. Violation(s)

16. In addition to all relevant sections of the Insurance Article, the Administration relies on the following pertinent sections in finding that Respondent violated Maryland's insurance laws:

## 17. § **27-406**

It is a fraudulent insurance act for a person:

(1) knowingly or willfully to make a false or fraudulent statement or representation in or with reference to an application for insurance[.]

## 18. § 27-408(c)

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- (1) In addition to any criminal penalties that may be imposed under this section, on a showing by clear and convincing evidence that a violation of this subtitle has occurred, the Commissioner may:
  - (i) impose an administrative penalty not exceeding \$25,000 for each act of insurance fraud; and
- (2) In determining the amount of an administrative penalty, the Commissioner shall consider:
  - (i) the nature, circumstances, extent, gravity, and number of violations;
  - (ii) the degree of culpability of the violator;

- (iii) prior offenses and repeated violations of the violator; and
- (iv) any other matter that the Commissioner considers appropriate and relevant.
- 19. By the conduct described herein, Respondent knowingly violated § 27-406(1). As such, Respondent is subject to administrative penalty under the Insurance Article § 27-408(c).

### III. Sanctions

- 20. Insurance fraud is a serious violation, which harms consumers in that the losses suffered by insurance companies are passed on to consumers in the form of higher premiums. The Commissioner may investigate any complaint that alleges a fraudulent application has been submitted to an insurer. Insurance Article §§ 2-201(d)(1) and 2-405.
- 21. Having considered the factors set forth in § 27-408(c)(2) and COMAR 31.02.04.02, the MIA has determined that \$1,500.00 is an appropriate penalty.
- Administrative penalties shall be made payable to the Maryland Insurance Administration and shall identify the case by number (R-2018-2493A) and name (Eric Mark Stevenson). Unpaid penalties will be referred to the Central Collections Unit for collection. Payment of the administrative penalty shall be sent to the attention of: Associate Commissioner, Insurance Fraud Division, 200 St. Paul Place, Suite 2700, Baltimore, Maryland 21202.
- 23. This Order does not preclude any potential or pending action by any other person, entity, or government authority, regarding any conduct by the Respondent including the conduct that is the subject of this Order.

WHEREFORE, for the reasons set forth above, and subject to the right to request a hearing, it is this \_\_\_\_\_\_ day of \_\_\_\_\_\_ 2018, ORDERED that:

Eric Mark Stevenson shall pay an administrative penalty of fifteen hundred dollars (\$1,500.00) within 30 days of the date of this Order.

ALFRED W. REDMER, JR. Insurance Commissioner

BY:

STEVE WRIGHT O
Associate Commissioner
Insurance Fraud Division

signature on original

# RIGHT TO REQUEST A HEARING

Pursuant to § 2-210 of the Insurance Article and Code of Maryland Regulations ("COMAR") 31.02.01.03, an aggrieved person may request a hearing on this Order. This request must be in writing and received by the Commissioner within thirty (30) days of the date of the letter accompanying this Order. However, pursuant to § 2-212 of the Article, the Order shall be stayed pending a hearing only if a demand for hearing is received by the Commissioner within ten (10) days after the Order is served. The written request for hearing must be addressed to the Maryland Insurance Administration, 200 St. Paul Place, Suite 2700, Baltimore, Maryland 21202, Attn: Hearings and Appeals Coordinator. The request shall include the following information: (1) the action or non-action of the Commissioner causing the person requesting the hearing to be aggrieved; (2) the facts related to the incident or incidents about which the person requests the Commissioner to act or not act; and (3) the ultimate relief requested. The failure to request a hearing timely or to appear at a scheduled hearing will result in a waiver of your rights to contest this Order and the Order shall be final on its effective date. Please note that if a hearing is requested on this initial Order, the Commissioner may affirm, modify, or nullify an action taken or impose any penalty or remedy authorized by the Insurance Article against the Respondent in a Final Order after hearing.